

## EMPLOYEE SPOTLIGHT

### Doug Gabbett



This month's employee spotlight shines on Doug Gabbett, who came to Loretto Telecom 16 years ago.

Gabbett attended De Anza College in Cupertino, California, and worked in construction for more than 10 years before joining Loretto as an internet technician. The job gave him a chance to apply the networking knowledge he had developed.

"I created my own home network before anyone knew what that was just to be able to play video games locally from one computer to another," he says.

Today, Gabbett serves as a central office technician, monitoring Loretto's network, preparing it for growth and handling any high-level technical support issues. It's a job that requires him to wear many different hats on any given day.

"Things move fast at Loretto Telecom and Doug has the intellectual maturity to move with them and achieve great things," says his supervisor, Joe Telker.

But Gabbett's favorite part of the job is helping customers solve their problems. "I'm wired to do that," he says. "I try to think about what I would do to help my own family."

Outside of work, Gabbett likes to assist Sacred Heart School with its IT needs, spending time with his wife of 17 years, Mary, and his children, James and Annalee. He also enjoys learning about history and cooking.

"I appreciate Doug's tenacity in working with customers," says General Manager Jason Shelton. "Like many of our employees, Doug is dedicated to service over self as proven with the help he provides to organizations in his free time." 

## BUSINESS SPOTLIGHT

### SAINT JOSEPH CITY HALL

#### Fiber service powers local government



At Saint Joseph City Hall, the mayor and city manager don't have time to waste on a slow connection. So when Loretto Telecom first offered high-speed fiber internet service, they were the first in the area to jump at the opportunity.

"The work at City Hall can get very busy at times," City Manager Joan Nelson says. "We have a wide range of responsibilities and need to be able to respond quickly when issues arise."

As city manager, Nelson is responsible for collecting and posting payments, whether it's billing for local utilities, managing traffic and other citations or making sure residents' property taxes have been paid. The internet service City Hall gets from Loretto Telecom is crucial for keeping the software she relies on working.

"The software we use to keep up with the billing and collections all require internet," Nelson says.

"So it is very important to have a reliable internet company, and we always know we can trust Loretto Telecom." 

**WHERE:** 409 N. Main St.  
Saint Joseph, Tennessee  
931-845-4141



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## YOU MATTER. BE COUNTED.

Help us improve Lawrence County by completing your census beginning March 2020

### DID YOU KNOW?

#### Business Development

Restaurants and retail stores use Census data to decide where to locate their next business.

- More Restaurants
- More Shopping Opportunities

#### Community Development

State & local officials use Census data to invest in infrastructure and recruit business & industry.

- Better Roads
- More Jobs

#### Civic Duty

Census data is used to draw electoral districts and determine how federal funds are directed.

- Better Representation
- Money for public safety, education and infrastructure

## WWW.2020CENSUS.GOV

In mid-April, households will begin receiving official U.S. Census Bureau mail. Forms should be completed by July 2020.

Ways to respond:  
Online | By phone | By mail

## NEIGHBORHOOD CHAMPIONS

Are you  
ready to  
help bring  
fiber to  
your area?



Our first official Neighborhood Champion, William Staggs, picked up his yard signs and info packet to help his neighborhood become a future Fiberhood by helping spread the word and getting more LorettoFiber.com sign-ups in his neighborhood. He lives on Richardson Road in Leoma.

## CHAMBER OF COMMERCE'S FEBRUARY COFFEE



Loretto Telecom hosted the Lawrence County Chamber of Commerce Coffee on Feb. 6 and provided an update on the strides the company is making to provide the area fast, reliable internet service. Soon, Loretto's network will have the capacity of internet speeds reaching 1 Gbps.

**Loretto**  
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P.O. Box 130  
136 S. Main St.  
Loretto, TN 38469

Monday-Friday  
8 a.m.-4:30 p.m.



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931-853-4351